

## **Website Case Study**

### **Infrastructure Services (PES/Hilco)**

#### **Challenge**

A Real Estate Development Firm engaged Proactive to provide services to a facility that is transitioning from a refinery to an industrial complex. Client needed to ensure that 1) required existing services were maintained and 2) the IT infrastructure was not compromised as parts of the facility were decommissioned and demolished.

#### **Proposed Solution**

- Manage system administration across both on-premise and cloud-based services in use at the facility
- Perform revisions, updates and bug fixes to in-house client developed software
- Provide expert consultants who could address the logical and physical network topology at the facility to maintain 4 interrelated networks at the facility including Enterprise, SCADA, PCN and Security
- Project manage compliance requirements and connectivity as the facility proceeds through transition by decommission and demolition

#### **Outcome**

- Installation of Windows based servers desktops and laptops,
- Management and administration of virtualized environments
- Application deployment
- Fleet deployment
- Security administration and maintenance
- Database system and instance maintenance